

INTERAGENCY CONNECTION

(405) 231-4167

Chair's Corner



At the time I am writing this article, the National FEB meeting is quickly approaching. I'm hoping in September to share any information that may be useful to field agencies!

We have recently hosted *Risk Management Process and Facility Security Committee Training*, instructed by the Interagency Security Committee (ISC) in Oklahoma City. With growing recognition among the Federal security community that a "one-size-fits-all" approach is no longer acceptable, this training is valuable to security managers and those assessing risks.

Our *Leadership FEB* class visited the FAA's Mike Monroney Aeronautical Center in June and Tinker Air Force Base in July. This group is the largest Leadership FEB class ever, with over 68 participants this year. This large cadre has been together five months now and has four additional sessions until they complete this program. Having the opportunity to meet almost all of them at the tour of the FAA, I applaud their effort, enthusiasm and thirst for information!

Our *Leadership Series* classes are filling to capacity! Three of the five classes hit room capacity and the FEB office has had to turn registrants away, including the session scheduled for this month. There are still

approximately 10 seats available in the September class on Collaboration, if anyone is interested. The registration form is provided on page 11 for your convenience.

We have partnered with the State of Oklahoma to provide *FEMA level Continuity Courses in September*. One can register for the L-548 course at https://www.ok.gov/homeland/courses/training_event_detail.php?event_id=2182 and register for the L-550 class at https://www.ok.gov/homeland/courses/training_event_detail.php?event_id=2181. Both classes (a full week combined) will be at the Oklahoma Highway Patrol training center at 3600 N Martin Luther King, Classroom E.

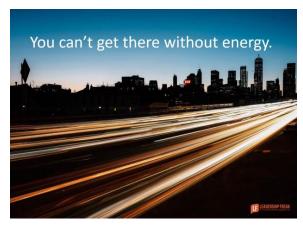
We will be "re-designing" our *Annual FEB Award nomination package for 2019*. We are considering a change in the categories to provide updated groupings that will align more closely with work being performed by federal employees (military & civilian) in Oklahoma. Watch for info to follow!

I hope everyone is enjoying a safe summer and look forward to seeing some of you at our upcoming FEB activities and events!

Michelle Coppedge, Chair Oppedge

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THREE WAYS TO MAKE A DIFFERENCE TODAY



#1. Fuel, manage, and monitor energy, first your own, then others.

You can't get there with an empty tank. It's not flashy, but in order to fuel energy in others you need to keep gas in your own tank.

- 1. Engage in meaningful work. Do stuff that matters to you. Energy goes up when you do what matters.
- 2. Do the work that matters most when you're at your best. The work that matters most is connection, asking questions, and affirming progress.
- 3. Notice the positive attributes of others. Weaknesses grab your attention. Schedule time in the day to say something good to people.
- 4. Turn off electronics. When possible, put your laptop in the closet. Go for a walk and leave your cell phone home.

Taken from the LeadershipFreak: https://leadershipfreak.blog/2018/06/12/three-ways-to-make-a-difference-today/

#2. Show interest in people.

Don't pry into personal lives, but show interest in people as people by asking questions.

- 1. What got you interested in this work?
- 2. What do others appreciate about you?
- 3. How did you happen to get this job?
- 4. What do you do to relax?

The need to deliver results distracts some leaders from relationship building.

#3. Stay positive.

Don't minimize challenges in the name of positivity. You look like an idiot if you pretend the house isn't on fire.

Maximize opportunity and potential. When you're worried about current challenges, tell the team you're counting on them.

"I"m counting on you," is better than, "I'm really worried about this."

Use inquiry to fuel positivity.

- 1. What do we need to do to move the ball forward?
- 2. What's preventing us from making this decision right now?
- 3. Would you take on this challenge?
- 4. How can I help?
- 5. What's next?

Notice when conversations focus on the past, uncontrollable circumstances, or complaints. Find ways to turn people's attention toward the future.

Spotlighting Information in Public Service

Did you Know?

During the last week of July, 2015, Fort Gibson and Fort Sill National Cemeteries underwent an extensive Organizational Assessment and Improvement validation process conducted by an independent team. During this validation process, 143 different operational and administrative functions were evaluated and compared against the

standards
established by
the National
Cemetery
Administration.
The categories
included
Interment
Operations,
Grounds
Maintenance,
Headstone
Maintenance,
Safety,
Customer/Clien

Colors wave on Flag Day at Fort Gibson National Cemetery.

t Focus, Workforce Focus, Strategic Planning and Leadership.

While each of our National Cemeteries are considered and maintained as national shrines, within the administration, the designation of "National Shrine" can only be earned through sustained hard work and attention to detail. Of the 133 National Cemeteries operated by the Department of Veterans Affairs, only 19 have attained the standards required for the designation of "National Shrine." Half of the standards comprising the award of "National Shrine" are derived from customer satisfaction surveys with the other half consisting of height, alignment and cleanliness of headstones, daily cleanliness of restroom facilities, equipment and facility maintenance and safety of visitors and

employees.

As validated by the Organizational Assessment and Improvement team's visit, Fort Gibson National Cemetery met or exceeded the National Shrine Standard in 134 of 143 categories and will be awarded

the distinction of "National Shrine," a prestigious distinction that less than 15% of National Cemeteries have currently achieved.

Fort Sill National Cemetery in Elgin, Oklahoma met or exceeded the National

Shrine standards in 141 of 143 categories and meets the National Cemetery Administration's standards for Gold Shrine, becoming only the 6th National Cemetery to achieve that standard. Fewer than 5% of National Cemeteries have achieved this distinction.

A formal award presentation to recognize the level of service provided to our Veterans and their families by the employees of the Oklahoma National Cemetery complex will occur at both facilities in December.

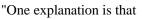
Submitted by: Wm. E. Rhoades, Director Fort Gibson/Fort Sill National Cemeteries (844/920)

1423 Cemetery Road Fort Gibson, OK 74434 Phone: (918) 478-2334

Your Friends May Be Key to a Healthy Aging Brain

Getting along well with others may do more than just make life less stressful for seniors. A new study suggests that warm, supportive relationships might give a big memory boost to the aging brain.

Researchers found that so-called SuperAgers -- people 80 or older with the memory powers of those 50 to 65 -- were more likely than those with average memory to report positive relationships in their lives.



maintaining friendships keeps your brain active and engaged," said study co-author Emily Rogalski. She's an associate professor at Northwestern University's Feinberg School of Medicine in Chicago.

"You could think of this like healthy exercise for your brain," Rogalski added.

The study doesn't prove that positive relationships improve memory, however. It's possible that their connection could be more complicated.

For the new study, Rogalski and her colleagues studied 31 SuperAgers, which she described as "a unique group of individuals who are defying the odds of how one ages from a memory standpoint."

The participants were all older than 80, had memory skills equal to the average among 50- to 65-year-olds, and also had at least the average thinking skills of a person 80 or older.

The researchers compared them to 19 other seniors 80 or older who had average memory and thinking skills for a person of their age.

Both groups of seniors were "cognitively healthy," Rogalski said. The median age of both groups was about 84, most were female and nearly all were white.

The SuperAgers scored an average of 40 points on a scale measuring whether they have positive relationships with other people, defined as "satisfying, warm, trusting, high-quality relationships with others." The other group scored an average of 36 points. Rogalski declined to describe how significant that difference is, but she

did say it's meaningful on a statistical level.

She also added that research has shown that mentally challenging activities boost the creation of new brain cells and new neural connections.



The research didn't delve into types of positive relationships, however, leaving it unclear whether marriages, friendships or other personal connections might have more or less to do with memory.

Then there's the question

of whether having better relationships with other people boosts your memory skills, or whether people with better memories attract more friends because they're mentally sharper.

According to Karen Fingerman, a professor who studies aging at the University of Texas at Austin, "We can't really say which causes which. But there have been other studies that show that engaging with a wide variety of social partners, friends and families is better for cognition over time."

It makes sense that social connections boost the brain, Fingerman said.

"Humans are innately social creatures, and our brains are wired for social stimulation," she explained. "It is likely that engaging with friends and family may involve stimulating conversations, problem-solving, or activities that enhance wellbeing and cognitive functioning."

Fingerman added that it may be easier for people to stoke positive relationships than participate in other healthy behaviors that can seem more difficult, like exercising and eating healthily.

"Most people struggle to do those things," she said.
"On the other hand, spending time with people we enjoy -- our friends and family -- can also be beneficial. And that is often a pretty easy prescription to follow."

The study was published online recently in the journal *PLoS ONE*.

https://fepblue.webmdhealth.com/!newsletters?id=AJQo-Mo_S6RHYILQ2EB3_dVx3pWRTZOnOX9r7uVx5nQ0&s=14148&mrdid=4e29e8db-3bd6-e711-8b14-a0369f37142e

How to Prioritize: What happened? How did I get here?

Julie wondered as she waited in the doctor's office for a prescription to help her get some sleep. Her life had been consumed with competing priorities, constant technology, and the dominating self-talk of, I can get it all done. and Everything is important.

This self-inflicted reflection time made her realize that she needed to do a better job prioritizing.

I want my life to be consumed with activities, meetings, and endless work. I want to work so hard that I don't have time to think about what is important. – Says no one ever.

This frenetic pace of juggling and running is at the core of many of our problems.

We spend so much time working that we develop health issues.

The pressure of increasing demands at the office makes us appear as strangers to our family members.

We take on too many projects and find ourselves overworked and under delivering.

How do we prioritize effectively? The answer, prioritization is a process, not a one-time event.

I like to think of it as a compass that we periodically check throughout our day, week, and month. And if we don't check it regularly, there is a good chance we will be headed somewhere we don't want to be.

When we don't prioritize we start to feel helpless, thinking,

My life is not mine and I don't have a choice.

Choose vs. Complain

Do you take ownership for prioritizing your day or continuously complain how out of control it is?

If you are of the mindset that you can't

influence your day, then don't even attempt to prioritize. You will be left with some disempowering thoughts like: Why bother on planning my priorities, they are just going to get put aside by my boss?

Instead, start by identifying your top three priorities at work and those of your boss. Guess if you have to.

This type of focus will allow you to start to see your contribution more visibly.

In a Harvard Business Review article, Stop Chasing Too Many Priorities, the research found that as an executive team's priority list grew company revenue declined.

Getting Distracted vs. Going Deep

The reason why some people feel stuck is that they haven't generated enough momentum in any one direction.

Can our people do deep work? That is interruption-free focus periods of 25 minutes. Or have we created a culture of constant noise and interruptions like, Hey, did you get my email?

What activities or projects would benefit from deep work?

Today people and organizations are moving a hundred things an inch rather than four things a mile.

Use future-based reflection.

What did we do last month or quarter that was impactful?

Now, if we look back on this month what will our answer be?

Eric Papp is the author of two books: Leadership By Choice and 3 Values Of Being An Effective Person. He is a keynote speaker and consultant. His blog provides valuable content that people can apply to work and improve the quality of their life.

http://www.ericpapp.com/

Loyal Employees are your Most Valuable Asset!

An employee's relationship with their manager sets the tone for their level of commitment to the organization's success. Gallup research shows that a mind-boggling 70% of an employee's motivation is influenced by his or her manager. It's no wonder employees don't leave companies; they leave managers. Disengaged employees can cost companies millions of dollars from lost productivity, damages from employee negligence and negative publicity due to poor customer service. Organizations know how important it is to have motivated, engaged employees, but most fail to hold managers accountable for making it happen.

7 Things a Manager can do to Improve Employee Morale:

- 1. Connect with staff- As a leader you should be seen. Make your presence felt. Don't just lock yourself in your office whole day and only communicate with staff when you want something done. Get to know your employees. Find out about their interests.
- 2. Show employees that you genuinely care. If an employee is dealing with an issue whether personally or professionally, show Empathy. Advocate for your team. Stand up for them. Don't throw your people under the bus when things go wrong.
- **3. Practice Open and Honest two-way Communication.** Keep employees informed.
 Don't let them have to be hear of upcoming changes through the grapevine. Listening to employees Have an atmosphere where employees ideas and suggestions are valued.
 Don't have surveys and suggestion boxes then when feedback is given, you simply ignore it.
- **4. Be fair and neutral.** Treat everyone fairly. Don't pick favorites. Lead by example. Be known as a person of integrity.
- **5. Empower Employees**. Provide them with the proper tools, then give them room to get the job done. Don't micromanage!
- **6. Reward and Recognition** Offer incentives. Show employees how much you

value and appreciate them. Always reward staff for good work, and not only top performers include those who are improving or doing their best. Be generous with "Thank Yous."

7. Recommend employees for training and new opportunities. Staff members can interpret an employer's unwillingness to invest in training as a disregard for their professional development. Acknowledge and encourage strengths, recognize the different skills they possess and recommend training and development opportunities.

If you believe, that employees are your most valuable asset, you will create a healthy work atmosphere and provide them with the tools and support to do their jobs effectively.

It's important that managers focus on relationship building and encourage a family atmosphere at work. Get to know your employees, meet them where they are and be flexible. Many organizations treat their employees as if they are a commodity. They use them until they can get no more out of them, and then cast them aside. This leads to poor morale, lower productivity, and higher turnover.

Loyal employees are your most valuable asset. Don't take them for granted or treat them poorly. They use your internal tools and systems and interact with customers. They are your best brand ambassadors. Loyalty is a two-way street. You can't buy loyalty, but you can certainly foster and nurture it. **Employees who have been pushed to the point where they no longer care, will not go the extra mile.** They will not take the initiative to solve problems. They will end up treating customers the same way you treat them. Employees are the heartbeat of the company. And if the heart stops beating...What will happen?

Written by Brigette Hyacinth, Author of <u>The Future of Leadership</u>: Rise of Automation, Robotics and <u>Artificial Intelligence</u> and Keynote Speaker https://www.linkedin.com/pulse/loyal-employees-your-most-valuable-asset-brigette-hyacinth/

7 WAYS HUMILITY CONTRIBUTES TO SELF-CONFIDENCE

Formulas for developing confidence are only outstripped by the numbers of people who lack confidence.

- 1. Think positive thoughts.
- 2. Dress for success.
- 3. Fake it till you make it.
- 4. Smile.
- 5. Stand with your hands on your hips like Wonder Woman.

7 Ways Humility Contributes to Self-Confidence:

#1. Humility finds courage in failure stories.

Ask successful people how they screwed up and what they did about it.

Success stories feel encouraging, but they're intimidating when you realize how far you have

to go. You might as well give up now.

Failure stories – from successful leaders – are more encouraging than success stories.

#2. Humility practices actively and wisely.

Practice increases confidence.

Don't ask your grandmother to help you prepare for your next tough conversation or public presentation.

Practice with people who expect a lot from you and themselves.

Arrogance pretends it knows. Humility shows up to learn.

Lack of confidence might help you find your greatest contribution.

#3. Humility starts.

Don't wait until you feel confident to start. The only way to beat fear is to grab a stick and chase it down.

You never overcome fear by thinking about overcoming fear.

#4. Humility show up to serve.

Arrogance focuses on itself. Humility

focuses on others. Self-consciousness is a symptom of arrogance.

Turn outward:

- 1. What are you doing when you bring the most value to others and joy to yourself?
- 2. How might you apply your best skills to new situations?
- 3. Who needs what you have?

Arrogance pretends it knows.
Humility shows up to learn.

Asking questions, for me, is like a pair of old sneakers. Yes, I have to engage my brain and pay attention, but I've learned that my greatest value often comes through curiosity.

#5. Humility determines how to best show up.

#6. Humility seeks a coach.

#7. Humility considers the worst that could happen.

Humility is essential to self-confidence.

https://leadershipfreak.blog/2018/05/24/7-ways-humility-contributes-to-self-confidence/

How to Run a Conference Panel That Isn't Horrible

Whenever I go to a conference, the thing I dread most is panels.

A typical panel is a show about nothing. Sure, it worked on Seinfeld—but they had comedic geniuses obsessing over the perfect script and a whole cast of skilled actors and producers making it sing. (Though panels do have some recurring characters: I'm sure you've met The Rambler, The Spotlight Hog, and The Mansplainer.)

Panels aren't going away any time soon. Since I end up sitting on them and moderating them on a regular basis, I decided to see if I could fix them.

And by fix them, I mean run a panel that doesn't ruin your day. Here are my guidelines:

CHOOSING THE CAST

- 1. Keep it small. In my experience, the best panels have a moderator and no more than two or three guests. Just like in teams, less is more. Larger panels create more communication and coordination difficulties. It's impossible to find a rhythm with six people on stage. People just sit there waiting to make their point.
- 2. Invite people who complement each other. I've suffered through panels that flop because the participants have nothing in common and because they have totally redundant perspectives. You need a mix of similarities and differences. In psychology it's called optimal distinctiveness. Every panelist should fit into a common topic but stand out based on having unique insights or experiences.
- 3. Design for relationships between the panelists. A group of strangers sitting on stage together is a recipe for disaster. A great panel feels like being a fly on the wall for an actual conversation between friends or sparring partners.

Don't just think about the qualities that you want in individual panelists or moderators; invite people who actually know each other. They're used to having conversations together, they're familiar with each other's views, and they're more likely to be comfortable debating and disagreeing respectfully.

If they haven't connected before, have them spend some time getting to know each other. Even a quick email exchange followed by five minutes face-to-face backstage can help build rapport and give time to compare notes on what to cover (and avoid).

SETTING THE STAGE

4. Encourage the panelists to talk to each other. A rookie mistake is when panelists are all having individual conversations with the moderator. That's just a bunch of one-on-one interviews slapped together—you would never do that in a meeting or at a party.

Maryellen Reilly introduced me to a creative way of nudging authentic discussion: invite each participant to ask a question of one other panelist. Along with catapulting them into a natural backand-forth, it's fascinating to see what they most want to learn from one another.

- 5. Ask them to keep their comments short. The most compelling responses are usually no more than 60 seconds. That's where you start pushing the limits of conversational attention span and violating the natural flow of back-and-forth. Go longer and you're just doing sequential monologues. Short answers open the door for burstiness, where it sounds like the panel is literally bursting with ideas. The energy picks up, people veer off script and actually build on one another, and there's more room for unexpected wisdom and spontaneous humor.
- <u>6. Don't let every panelist answer every</u> <u>question</u>. That immediately devolves into mindnumbing turn-taking. No one has something interesting or informative to say on all the topics.
- 7. Tell them you might interrupt them. The moderator's job is to guide the conversation to make it worthwhile for the audience. So if panelists start rambling, you need to jump in with a comment, a fresh question, or a redirect. At first I struggled to do that—I was afraid of being disagreeable. But I found that when I told panelists in advance that I might interrupt them, the awkwardness melted away. It's not rude to interrupt them once you have their permission.

PREPARING THE SCRIPT

8. Start by asking for a story. Panels fall flat when participants never get to share their knowledge—and the audience has no context for why they're there. Sometimes moderators try to solve that by

How to Run a Conference Panel That Isn't Horrible (cont'd)

reading lengthy bios for each panelist, which is a huge waste of time. Just <u>introduce them with a few highlights</u> that explain why they're on stage, and invite them each to tell a story on the topic.

9. Pose questions that make the audience—and the panelists—think. The richest questions often start with why (to get at motivation/purpose) and how (to get at strategy/tactics). It can also help to surface tension, which doesn't have to be with other panelists; you can prompt them to challenge conventional wisdom or their own past experiences.

Two of my favorite questions are "What's the worst career advice you've gotten?" and "What's something you believed early in your career that you now think is wrong?" Sometimes it helps to give them the questions in advance, both for peace of mind and for reflection time.

Another trick is to have the audience ask their questions at the beginning of the panel instead of the end. As <u>Kumar Garg points out</u>, it helps the panelists get more specific and more practical.

10. Run a lightning round. Come ready with a few questions that panelists can answer in a word or a sentence. Other than an opening story, that's the only time you want everyone to chime in: it's a great way to get diverse ideas on the table swiftly and represent everyone's voice. It can be a fun appetizer early on if there's a burning question where you want to surface a range of views, a nice interjection to keep the conversation moving if it's dragging in the middle, or a strong closing if you want to wrap up with a light, memorable O&A.

It's always reassuring to hear successful people open up about their vices. What was your worst idea ever? What task do you procrastinate on? When do you feel the most self-doubt? ***

Adam Grant is an organizational psychologist at Wharton, a #1 *New York Times* bestselling author, and the host of the TED podcast WorkLife. He shares insights in his free monthly newsletter, GRANTED.

 ${\color{blue} \underline{https://www.linkedin.com/pulse/how-run-conference-panel-isnt-horrible-adam-grant/}}$

Which Comes First—Quantity or Quality

"The ceramics teacher announced on opening day that he was dividing the class into two groups. All those on the left side of the studio, he said, would be graded solely on the QUANTITY of work they produced, all those on the right side solely on its QUALITY."

"Well, came grading time and a curious fact



emerged: the works of highest quality were ALL produced by the group being rated for QUANTITY.

It seems that

while the 'quantity' group was busily turning out piles of work – and learning from their mistakes – the 'quality' group had sat theorizing about perfection, and in the end had little more to show for their efforts than grandiose theories and a pile of dead clay."

David Bayles and Ted Orland: Art & Fear: Observations on the Perils (and Rewards) of Artmaking

Learn-as-you-go when:

- 1. Learning is valued in organizational life.
- You'll do the project again. Learning-as-you-go is most valuable when you'll use what you learn in the same context, again and again.
- 3. Experience is transferable to other projects.
- 4. Falling short won't be catastrophic. Ask yourself, "What's the worst that could happen?" If the worst isn't that bad, what are you waiting for?
- 5. The people you serve know and trust you.
- 6. Growth and risk-taking is valued in the organization.
- Your track-record trends upward. When your track-record trends downward, it's usually better to hold back and perfect a win.
- The timeline is short and the initiative is worth the effort.
- The leadership team supports you as you learn-as-yougo.
- 10. Learning excites you more than failure defeats you.

Perfect before you go: Perfect-before-you-go matters when stakes are high. Think of brain surgery and flying airplanes.

I tend to be a learn-as-you-go person. I'm learning to listen to those who think differently. Sometimes I ask myself, what would my perfect-before-you-go friends do.

https://leadershipfreak.blog/2018/07/10/which-comes-first-quantity-or-quality/

UPCOMING EVENTS

August 2018

Aug 1, 2018 FEMA L-141 Course
All Day Oklahoma City/County Health Dept
POC: FEB Office, 405-231-4167

Aug 2, 2018 FEMA L-141 Course

All Day

Oklahoma City/County Health Dept
POC: FEB Office, 405-231-4167

Aug 7, 2018 Leadership Development Training
All Day Communicate with Clarity

POC: FEB Office, 405-231-4167

Aug 8, 2018 MPA Advisory Committee Mtg
12:00 Noon University of Central Oklahoma
POC: FEB Office, 405-231-4167

Aug 9, 2018 Leadership FEB Forum

All Day FCI-El Reno

POC: FEB Office, 405-231-4167

*Aug 14 Executive Director in Houston

*Aug 14 Executive Policy Council mtg

*Aug 15 Leadership FEB-Houston

POC: FEB Office, 405-231-4167

POC: FEB Office, 405-231-416/

Aug 20, 2018 National FEB Director Conf Call 1:00 p.m.

Aug 23, 2018 Community Relations Board

11:00 a.m. FCI-El Reno

INSPIRATION CORNER

Change starts when someone sees the next step. -William Drayton

Unity, not uniformity, must be our aim. We attain unity only through variety. Differences must be integrated, not annihilated, nor absorbed.

—Mary Parker Follett

I don't necessarily have to like my associates, but as a man I must love them. Love is loyalty. Love is teamwork. Love respects the dignity of the individual. Heart power is the strength of your corporation.

—Vince Lombardi

Leadership is an active, living process. It is rooted in character, forged by experience, and communicated by example.

-John Baldoni

Always leave enough room in your life to do something that makes you happy, satisfied, or even joyous. —Paul Hawken

This flag, which we honor and under which we serve, is the emblem of our unity, our power, out thought and purpose as a nation. It has no other character than that which we give it from generation to generation. The choices are ours.

-Woodrow Wilson

Your Federal Executive Board

"Federal Executive Boards (FEBs) are generally responsible for improving coordination among federal activities and programs in...areas outside of Washington, D.C...FEBs support and promote national initiatives of the President and the administration and respond to the local needs of the federal agencies and the community." (GAO-04-384)

We applaud the efforts of the Oklahoma FEB Executive Policy Council members who ensure information is provided to direct our activities and efforts:

- David Andra, Meteorologist-in-Charge, National Weather Service Forecast Office, Norman
- David Engel, Chief Administrative Judge, Social Security Administration, Tulsa
- Joe Gallagher, Deputy to Commanding General Army Fires Center of Excellence, Fort Sill
- Julie Gosdin, District Director, U.S. Postal Service, Oklahoma City
- Dottie Overal, Director, Small Business Administration
- Rose Roberson, Superintendent, BIA-Anadarko Agency
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Oklahoma City

Staff

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Assistant: Lisa Smith-Longman



FEB Leadership Series-2018 Registration and Enrollment information



Name of Partic	ripant:						
Agency:							
Address:							
Phone:	Email:						
	\$\$ Price Saver Series \$\$ [] Full Series—All 5 Days \$750.00						
[-] May	[] Pick three for \$500.00 2 16 th [] June 5 th [] July 10 th [] August 7 th [] September 19 th						
SUCCESS Communic A Case for	nghness and Resiliency in the Federal Workplace — June 5, 2018 — \$175.00 — It's Everything You Think it is — July 10, 2018 — \$175.00 ate with Confidence and Clarity — August 7, 2018 — \$175.00 Collaboration — September 19, 2018 — \$175.00						
Location: Rem	nington Park, One Remington Place, Oklahoma City, OK						
Agency/Regist	rant may pay by: [] check [] credit card [] government voucher						
Contact for Pa	yment:Phone:						
Please mail to:	Federal Executive Board, 215 Dean A. McGee, Ste 349, Oklahoma City, OK 73102						
Fax to:	(405) 231-4165						
Or Email to:	LeAnn.Jenkins@gsa.gov or Lisa.Smith-Longman@gsa.gov						
Call to provide payment info:	FEB Office voice line: 405-231-4167						

Cancellation Policy: Understanding that unforeseen circumstances may preclude an individual from attending, refunds and cancellations will be permitted through May 4, 2018. However, after that date, registrations must be honored by the individual or agency involved. If you are unable to attend, substitute attendees are authorized and encouraged!

SUN	MON	TUES	WED	THUR	FRI	SAT
Au	ugust 20	18	FEMA L-1	2 41 class	3	4
5	6	7 Communicate with Clarity training	8 12:00 MPA Advisory	9 Leadership FEB- FCI El Reno	10	11
12	13	14 Houston	n FEB meetings/ev	16 rents	17	18
19	20 1:00 FEB Conf Call	21	22	23 FCI - CRB	24	25
26	27	28	29	30	31	

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